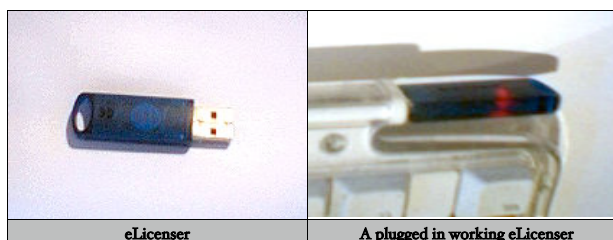


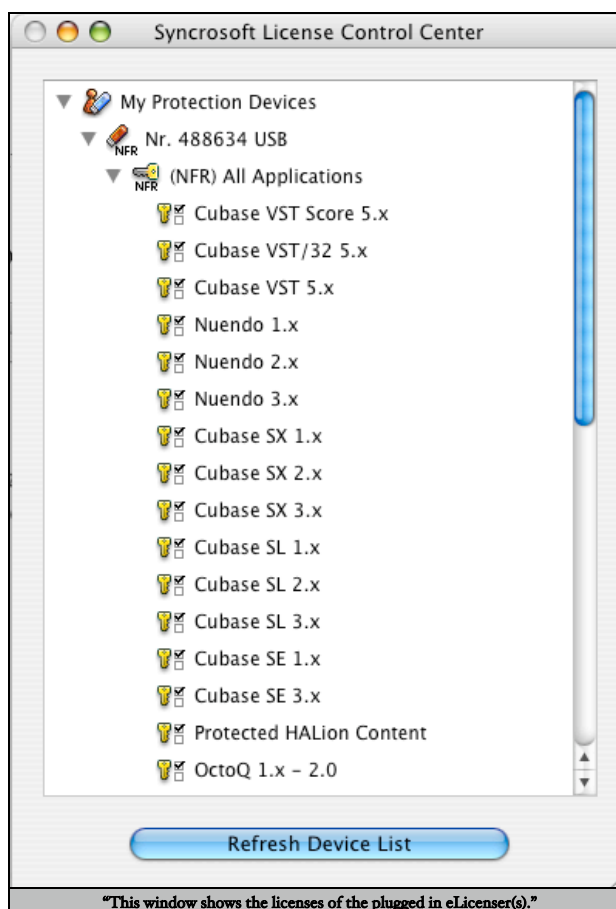
## MI7's guide to the Syncrosoft License control center (LCC)

Syncrosoft License control manager is used for handling Steinbergs copy protection of various products like Cubase and Nuendo. When you open LCC and choose **“View” -> “View license properties”** in the menu you will see all currently active licenses on the eLicenser plugged in to your computer.

**NOTE:** eLicenser sometimes is called following in common language: Protection device/key, dongle and USB protection device



As you can see on the picture below you can have as many licenses as you like. In other words you can run Cubase SX1 and SX3 at the same time and on the same computer, if you've bought an upgrade for example.



**NOTE:** Sometimes you must press, **“Refresh Device List”** to view them.

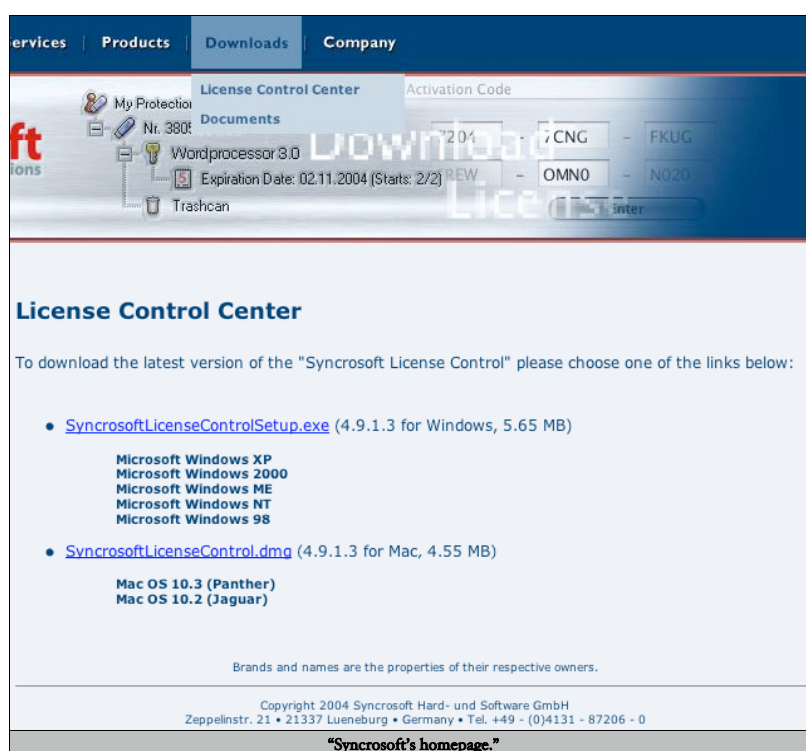
## How to download a license

If you buy a Steinberg upgrade, for example from SX1 to SX3 you don't get an eLicenser in your SX3 box. You use the eLicenser provided with SX1. In order to get SX3 up and running you must download an SX3 license for your SX1 eLicenser.

**NOTE:** As stated before this will not in any way overwrite your old licence for SX1

Now first of all make sure your computer is connected to the Internet and that your eLicenser is disconnected then follow these steps:

- Download and install the latest released LCC. It's available at <http://www.syncrosoft.com> under downloads. See picture below.



- Plug in the eLicenser to your computer.

- Start Syncrosoft License control center.

In Windows it's available in:

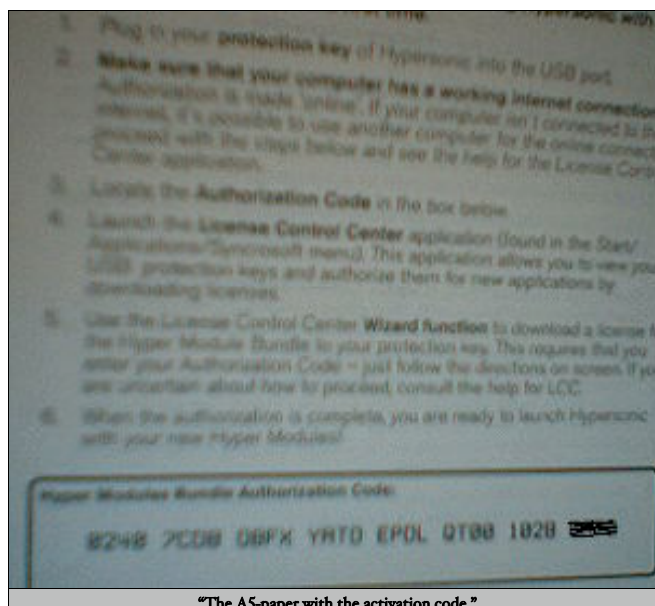
**"Start-menu" -> "Program" -> "Syncrosoft" -> "License control center"**

And in OSx it's here:

**"Finder" -> "Applications" -> "License control center"**

- Choose **"Wizards" -> "License download..."** in the menu. (Make sure you don't have any programs accessing the eLicenser running)

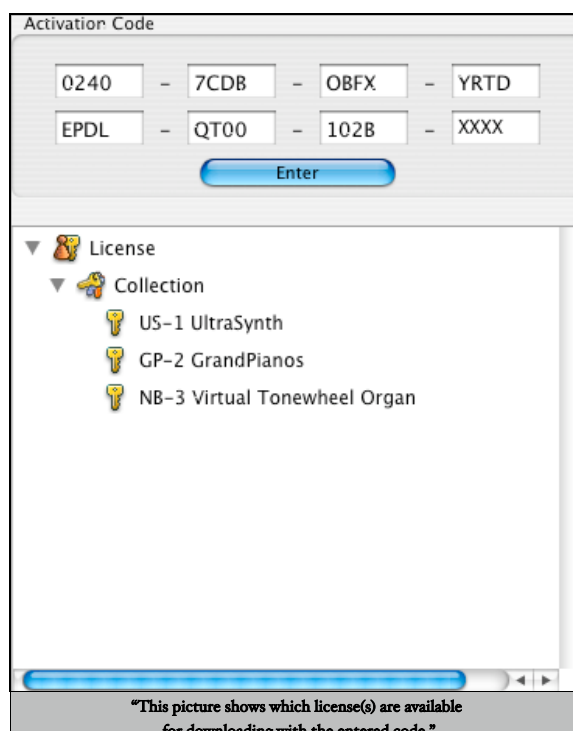
- Read the “splash screen”.
- Press “Next >”
- Enter the activation code. This is provided on an A-5 paper in the box. See picture below.



“The A5-paper with the activation code.”

**NOTE:** There is mainly confusion about what is an “A” and a “R”. The “A” has two round edges on top, the “R” only on the top right side. Btw, a “0” (zero) has a line inside and an “O” is just an “O”.

- When you type in a correct code and press the “Enter” button you will see a list of which license(s) you are able to download. See picture below.



“This picture shows which license(s) are available for downloading with the entered code.”

- Press “**Next >**”
- Select your eLicenser and press “**Next >**” again.
- If everything is ok your license is being downloaded. Do not disconnect your eLicenser now!
- Congratulations, your eLicenser is upgraded and fit for fight.

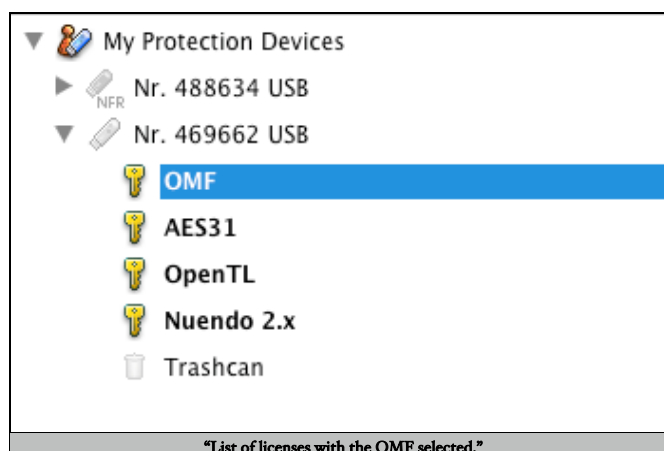
## How to transfer a license from one eLicenser to another

If you buy one Halion and one Cubase SX for example you will get two eLicensers one with each software. Nowadays when almost everything is plugged in to USB-ports it can get crowded. Then it's very convenient to transfer all your licenses to one eLicenser.

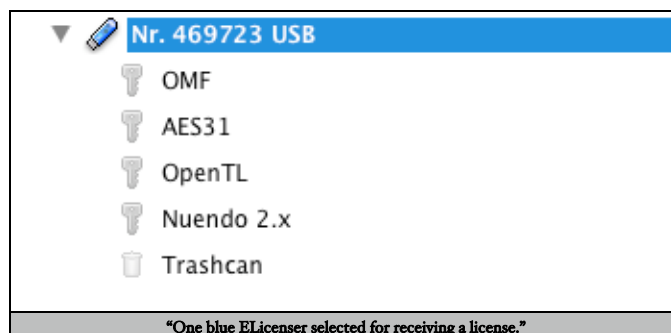
**NOTE:** However if you for example have upgraded an SX1 license to an SX3 license you can't transfer the SX3 to a new eLicenser and keep SX1 on the old. Upgraded licenses are connected to each other. So you must transfer them both at the same time.

Now make sure your computer is connected to the Internet and then follow these steps:

- Plug in the two eLicensers (One sender and one receiver of the license)
- Start Syncrosoft Licenses control center.
- In the menu choose: **“Wizards”** -> **“License Transfer...”**
- Choose the license you want to transfer. (There is a small yellow key beside every license) In the picture below the OMF license is selected for transfer.



- Press **“Next >”**
- In the list of eLicensers: choose the receiver (If you only have two eLicensers plugged in you will only get one to choose from here, of course. (See picture beginning in next page)



- Press **"Next >"**
- Again make sure your computer is connected to Internet. Then press the **"Start"** button.

**NOTE:** (Don't mind step nr 3 in the LCC window saying that you should close internet connection afterwards, that is not necessary)

- If everything goes right you will get a small window saying: **"License transfer successfully completed"**
- Press the **"Finish"** button.
- To transfer more licenses follow the steps again from the beginning.

## How to download or transfer a license without Internet

- Go to a computer that has Internet access (e.g. your second computer, a friend's computer, a public internet café or your local music store).
- Bring the Installer CD/DVD provided with your Steinberg software and the eLicenser with you to that computer.
- Insert the Steinberg software CD/DVD. Do NOT install the software.
- Browse the CD/DVD and go to the folder: "**\Additional Content\COPY Protection Driver\**" and start the file "**Copy Protection Driver Installer.exe**".
- This file installs the Syncrosoft License Control Center (LCC).
- After the installation, connect the eLicenser to one USB port and let Windows "install" the driver (happens automatically).
- Make sure the computer is connected to internet.
- Start the LCC and follow the steps from the respective tutorial ("How to download a license" or "How to transfer a license from one eLicenser to another").
- When you are finished, remove the eLicenser from the computer's USB port.
- You may uninstall the LCC to keep other people's working space clean.
- Go back to your audio machine and plug the eLicenser into your USB port.
- Now run your software and start producing some music :)

## Checklist, if the eLicenser isn't working:

- Is the eLicenser glowing with a red light when you plug it in?
- Do you have the latest version of LCC(Licence control center) installed?  
(LCC is also contain the latest drivers for your eLicenser)  
Available here: <http://www.syncrosoft.com/>
- Did you install the LCC software while the eLicenser was unplugged?
- Have you tried to plug it straight into the computer if it was plugged into a Usb-Hub device?
- If you have the eLicenser plugged to USB-Hub, is it powered?
- Does the eLicenser show up in LCC(Licence control center)?
- Does the eLicenser show all the licences in LCC you have installed in your computer?
- Does the eLicenser show all licences correctly in LCC ?
- Have you tried it in a different USB-port ?